OVERVIEW

As one of the most popular locations for flexi-sourcing manpower, Flexisource IT is proud to have a pool of QAs who possess skills and experience that are amongst the most advanced in the business.

Flexisource IT QA Team is composed of highly-skilled individuals who do not limit themselves to purely testing and validating defects, as they are empowered to suggest and recommend solutions to improve effectiveness of project delivery which will ultimately increase financial return. This also involves applying methodology such as SDLC, Agile, and 6Sigma processes to ensure statistically-validated information are gathered.

The following slides show actual case studies for QA processes and procedures implemented.

QA PROCESS (CLIENT X)

Product: Unified Communication Suite Software Application

Description: A unified communication software application which is integrated with CRM, database and other communication management tools

Test TYPES Per PRODUCT (CLIENT X)

Product A
- Build Testing
- Functionality Testing
- Load Testing
- Performance Testing
- User Acceptance Testing
- Exceptional Testing
- GUI Testing
- Integration Testing
- Compatibility Testing
- Security Testing

Product B
- Build Testing
- Functionality Testing
- Integration Testing
- Backend Testing
- Cross-Browser Testing
- Performance Testing
- Exceptional Testing
- GUI Testing
- Security Testing

Product C
- Build Testing
- Functionality Testing
- Integration Testing
- GUI Testing
- Backend Testing
- Exceptional Testing

Product D
- Build Testing
- Functionality Testing
- Integration Testing
- Backend Testing
- Cross-Browser Testing
- Performance Testing
- Exceptional Testing
- GUI Testing
- Security Testing

Product E
- Build Testing
- Functionality Testing
- Integration Testing
- Backend Testing
- Performance Testing
- Exceptional Testing
- GUI Testing

Product F
- Build Testing
- Functionality Testing
- GUI Testing

Product G
- Build Testing
- Functionality Testing
- GUI Testing

Product H
- Build Testing
- Functionality Testing
- Integration Testing
- Backend Testing
- Performance Testing
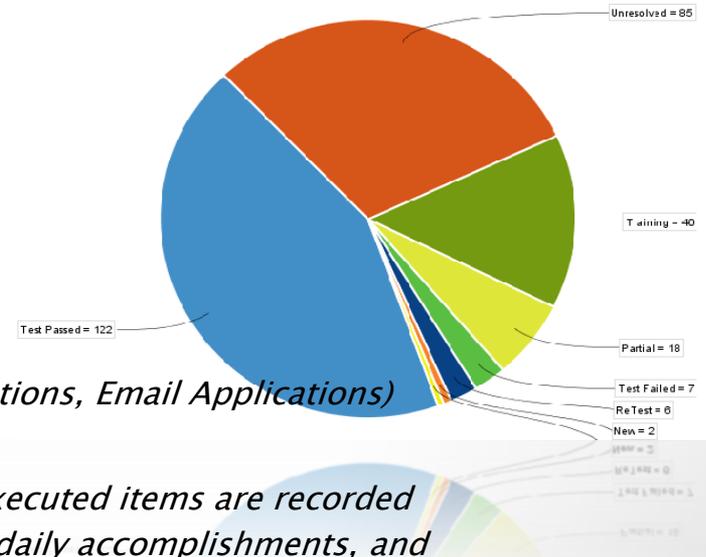- Exceptional Testing
- GUI Testing

Tools used by QA(Client X)

Communication
- *MS Outlook, Lync, Skype, GoTo Meeting, Sharepoint*

Test Tools
- *JIRA – used as test management tool and defect tracker*
- *SQL Management Studio*
- *Debug View*
- *Windows Performance Counter*
- *Wireshark*
- *Third party applications (Facebook, Twitter, CRM applications, Email Applications)*

Status Reporting
- *QA team updates a Daily Tracker wherein the number of executed items are recorded*
- *QA team will document on Sharepoint detailing the issues, daily accomplishments, and bottlenecks*

Unresolved = 85
Training – 40
Partial = 18
Test Failed = 7
ReTest = 6
New = 2
Test Passed = 122

Testing Team Daily Status Report

Product A

	% Executed:	11.25%		32.94%		45.88%		58.82%		52.94%		70.59%		84.71%		84.27%	
	Date:	6/24/2013		6/25/2013		6/26/2013		6/27/2013		6/28/2013		7/1/2013		7/2/2013		7/3/2013	
Status		No. of Items	Percentage	No. of Items	Percentage	No. of Items	Percentage	No. of Items	Percentage	No. of Items	Percentage	No. of Items	Percentage	No. of Items	Percentage	No. of Items	Percentage
Passed		5	6.25%	22	25.88%	28	32.94%	34	40.00%	45	52.94%	53	62.35%	57	67.06%	66	74.16%
Failed		3	3.75%	5	5.88%	7	8.24%	8	9.41%	0	0.00%	3	3.53%	7	8.24%	0	0.00%
Partial		1	1.25%	1	1.18%	4	4.71%	8	9.41%	0	0.00%	4	4.71%	8	9.41%	9	10.11%
Training Required		0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Deferred		0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Retest		0	0.00%	0	0.00%	0	0.00%	0	0.00%	19	22.35%	18	21.18%	6	7.06%	13	14.61%
New		0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Incomplete		0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Unresolved		71	88.75%	57	67.06%	46	54.12%	35	41.18%	21	24.71%	7	8.24%	7	8.24%	1	1.12%
Total:		80	100.00%	85	100.00%	85	100.00%	85	100.00%	85	100.00%	85	100.00%	85	100.00%	89	100.00%

Test Execution: 30 Day Summary

Jun-8 Jun-16 Jun-23 Jul-1

Tests executed: **92** over last **30** days

![Flexisource IT - Don't Outsource It. Flexisource It.]

QA PROCESS (CLIENT X)

Products & Services: Internet-based technology services

Description: Offering a wide range of online services from domain name registration to website design, hosting, email, online marketing and cloud computing, we are focused on helping our customers succeed online

![Flexisource IT — Don't Outsource It. Flexisource It.]
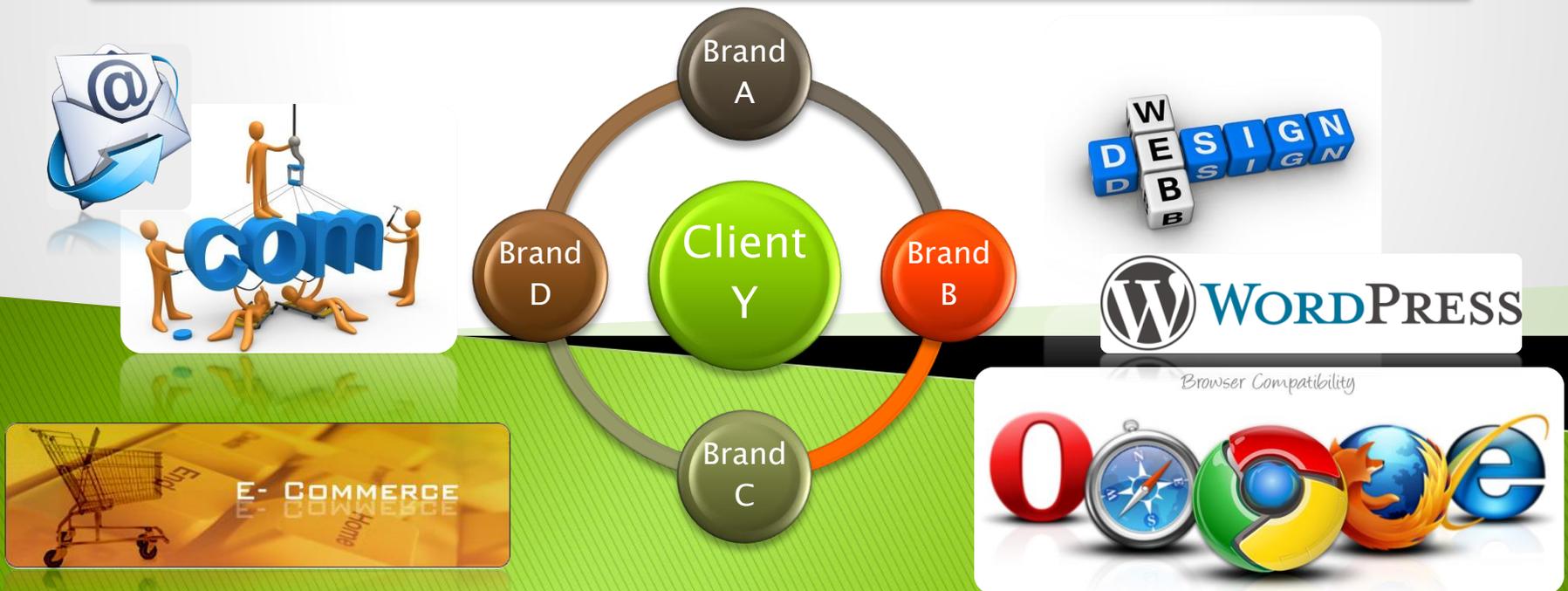
Tools used by QA Team (Client Y)

Automation Tools

- JMeter
- Selenium (IDE, RC)
- HP QTP
- SoapUI
- Expresso
- Apache Benchmark

Database Applications

- SQL Management Studio
- Oracle
- DB Visualizer

Browsers

- IE
- Mozilla Firefox
- Chrome
- Safari
- Opera
- Add On
- Developer Tools

Test Management Tools

- HP QC
- JIRA

Communication

- MS Outlook
- MS Office Communicator
- Skype
- Confluence

Operating Systems

- Windows OS
- iOS
- Linux
- Unix
- Android

# Test TYPES Across all brands (Client Y)

Functional Test

- Smoke Testing
- Sanity Testing
- Bug Re-Testing
- Regression Testing
- User Acceptance Testing
- Negative Test

Non-Functional Test

- GUI Testing
- Backend Testing
- Cross-Browser Testing
- Load Testing
- Performance Testing
- Security Testing

Status Reporting

- *QA team updates JIRA tickets of test results and findings*
- *QA team sends a QA Daily Status Report of priority campaigns and promotions, change requests and bug fixes*
- *QA team sends a QA Weekly End-of-Cycle for all tasks accomplished for the week*
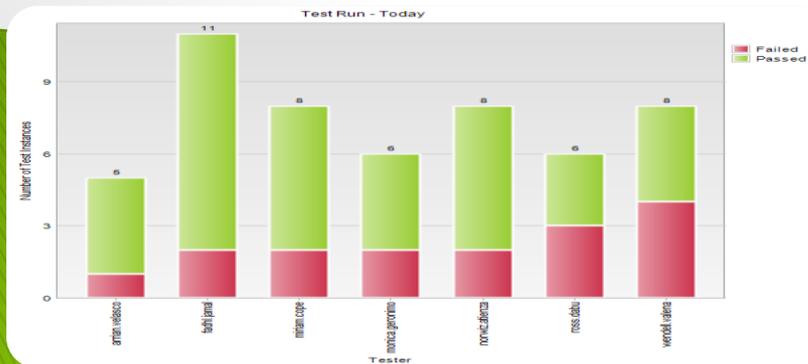
	Failed	Passed	<Total>
arrian.velasco	6	44	50
fadhl.jamal	7	49	56
miriam.cope	17	55	72
monica.geronimo	11	53	64
norwiz.atienza	18	37	55
ron.gonzales	9	28	37
ross.dabu	23	41	64
wendell.valena	20	49	69
<Total>	111	356	467